

## INTERCULTURAL MUTUAL ASSISTANCE ASSOCIATION

2500 Valleyhigh Drive NW Rochester, MN 55901 Phone: (507) 289-5960 ext. 123 Fax: (507) 289-6199 www.imaa.net



Community Health Worker Referral Sheet							
Team Lead Site			Dept		Today's Date		
Client's Name Client's Phone Number							
Client's MC # Parent Name							
Client's Language(s)		Arabic Khmer Vietnamese	Bosr Lao Other	ian	English Somali	Hmong Spanish	
What does your client need help with? (Check all that apply)							
Applying/Renewing for Medical Assistance/MN Care/private health insurance							
Reviewing health plans							
Choosing a primary care provider							
Understanding what services are covered by client's health care plan and what services have co-pays							
Understanding the importance of paying medical bills &/or insurance premiums on time							
Understanding paperwork received from Community Based Organizations							
Understanding paperwork received from the Health Care System							
Learning how to work with patients teams							
Learning who to call with health concerns (nurses line/patient portal)							
Learning what to bring to the appointment (medicine, health care cards)							
Learning how to refill prescription and/or who to call with questions about medication (pharmacy help line)							
Learning how to schedule appointment with client's provider.  Medical Dental Behavioral Health						Health	
Accessing transportation to client's appointment.							
			Dental		Behavioral Health		
Learning how to access language services for client's appointment.  Medical Dental Behavioral Health							
Meet basic human needs							
Other							
Receiving health education information.							
Mental Health/Stress Depression O		Oral Health Cancer	Heart Health Diabetes	Medication mana Other:	Medication management Other:		
NOTES				-	•		